



October 1, 2020

BY:

MBMA Customer,

On September 1, 2020 the West Branch Regional Authority was hired to take over the Financial Services of MBMA. This will include the issuing and paying of the quarterly Water Bills. WBRA will also remain in charge of all service related issues as well (Ex – Meter issues/placements, water leaks, etc).

What to Expect

Over the next few months, you will be receiving notifications from WBRA about the changes that will be occurring in January 2021. WBRA will be migrating all its water and sewer customers to a new billing software that will give better options for the customers. Some of the options include:

- Monthly Postcards with the outstanding water and sewer balances on the same postcard
- Paying with a Credit Card in the office, over the phone & online
- Set up an ACH withdrawal from a checking or savings account
- Electronic billing instead of Postcards
- Online access to review your account history and usage, etc

Quarterly Billing in October

The billing for this quarter will still be on the same MBMA Postcards you are used to receiving. The only difference is that the payments need to be mailed to WBRA. Checks can still be made out to MBMA for this quarter. Our mailing address is **PO Box 428, Muncy, PA 17756**. Payments can be still dropped off at the outside payment box at the Muncy Borough Building. However, the Muncy Borough employees will not have any balance info. All questions must be addressed to WBRA. WBRA can be reached at **570-935-0087**. Our current office hours open to the public are Monday, Wednesday and Friday from 10-2. There is a Dropbox by the WBRA stone in the cul-de-sac at the WBRA office at 127 Girton Dr, Muncy. The office is located across the street from the Women’s Prison behind the Tura Building.

If you have any questions, please give us a call at (570) 935-0087.

Sincerely,

Muncy Water Municipal Authority & West Branch Regional Authority

**West Branch Regional Authority
PO Box 428
Muncy, PA 17756**